

## “Anker 3.0” – Headline News, December 2023

### Opening of RetuRO’s First Regional Center

On 27<sup>th</sup> November 2023 Anker Andersen A/S participated in the official opening ceremony of the first RetuRO regional center in Cluj Napoca, Romania, taking the first steps to the upcoming launch of the Deposit Return Scheme (DRS), becoming Europe’s second largest DRS country. The opening ceremony was also attended by Romania’s Minister of Environment and their Prime Minister via tele link.

The center is the first of 17 centers that will open next year, and Anker Andersen A/S is the turnkey supplier of all equipment to RetuRO’s sorting and material handling facilities (MRF).



*CEO Gemma Webb, RetuRO and  
CEO Anders Topp Daugaard, Anker Andersen A/S*

### Victoria’s Container Deposit Scheme

On 1<sup>st</sup> November 2023 the Deposit Return Scheme was launched in the state of Victoria, Australia, and Anker Andersen take great pride in being part of this by installing a substantial number of our HLZ<sup>®</sup> high-speed counting and sorting machines at various locations. Under this scheme, consumers receive a refund of 10 cents for each eligible container they return – this not only contributes to keeping beverage containers off the streets and out of the oceans but also ensures their inclusion in the cycle of resource reuse.

### Exciting Updates and Milestones in our Service Offerings



We have diligently worked on formulating five distinct service concepts tailored to cater to various customer needs and preferences. At the same time, we are expanding our service and maintenance agreements with strategic service partners to cover an even broader geographical scope both within Europe and the overseas countries.

In the upcoming months our After Sales team will be significantly reinforced with addition of new team members within software and hotline support, enhancing our capabilities to serve you even better.

### New AA Tech Center

As a strategic investment in our future, we have opted to enhance our technology/development department by acquiring new facilities, including a test center, at a new location in close proximity to our headquarters in Ølholm. We look forward to introducing new technology solutions to our partners and customers.



### Microsoft Dynamics Business Central 365

We are excited to share the latest update regarding the implementation of Business Central 365, our new ERP system. This comprehensive solution will empower us to efficiently manage our growing order volumes, streamline production processes and effectively handle our financial management. We are therefore pleased to share that we went live on 21<sup>st</sup> November 2023. With this implementation we are well-prepared for the future, equipped with a robust internal management system that will enable us to scale.

### Merry Christmas and Happy New Year

As the Christmas holidays approach, we would like to thank you for your cooperation throughout 2023 and extend our wishes for a Merry Christmas and a Happy New Year!

Please note that Anker Andersen will be closed from 22<sup>nd</sup> December 2023 to 2<sup>nd</sup> January 2024, however, the After Sales and Support team will be available in case of emergency. We kindly advise you to plan ahead and place your orders for service visits and/or spare parts well in advance to ensure timely processing.

